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New Delhi – 110011

DO: 242/KMD

12 March 2012

Professor Mahesh Chandra Misra
HOD Surgical Disciplines & Chief
JPN Apex Trauma Center,
All India Institute of Medical Sciences
New Delhi – 110029

Dear Professor Misra,

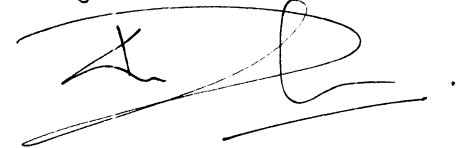
1. I am taking the liberty to pen down a few impressions of my visit to the Casualty at the Jai Prakash Narayan Apex Trauma Center, on 08 March 2012.
2. On the day of Holi, in an unfortunate incident my servant **Raju**, a twenty-six year old father of two children, slipped from ladder and fell down two storeys on a cemented floor in Shankar Vihar. The man suffered a severe head injury and was *fortunately* rushed to your institute at about 1630 hrs. I deliberately lay stress on the word, *fortunately*, because in my impressions, the immediate medical care he received at your institute, not only saved his life, but perhaps continues to give his family a hope for his recovery. The victim is currently under treatment in your institute's ICU having suffered excessive bleeding in the brain, as also severe injury to the spine.
3. Having visited him in the Casualty center on the fateful day, I was indeed impressed to see the high level of organisational efficiency at display. Each member of your team, starting with the doctor incharge, young interns, nurses, ward boys and the Neurosurgeon who was called subsequently to check the injured patient demonstrated utmost professionalism. What was even more extraordinary was that true to the organisation's Mission Statement listed on

the website, all the members displayed extreme **compassion** and worked with seamless coordination without even taking a break.

4. Being from the Armed Forces, I am acutely aware that an individual's action is nothing, but a manifestation of organisational ethos, and therefore, I would like to convey my heartfelt gratitude to you for leading an extremely professional and motivated team at the JPN Apex Trauma Center.

5. Please do commend your team on my behalf for the magnificent work that they are performing in support of our society.

with warm regards,

Yours Sincerely


Copy to:

Dr. Sanjiv Bhoir

Dr. Sumit Sinha

Sestā 11c ED

Put it on TC website: Dr. Deepak Agrawal